

Newsletter - July 2005

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CRW Welcomes Our Newest Clients

We are pleased to announce the following clients who have "gone live" and/or signed with CRW Associates this year.



City of Napa, California

The City of Napa signed on with CRW in January and is expected to go live in September. Trakit was chosen by The City of Napa after a 2-year evaluation of several firms.



City of Pasco, Washington

The City of Pasco, Washington has recently signed on with CRW in June and is targeted to go live in October. Pasco was attracted to Trakit's "ease of use" and was impressed at the support CRW has given to Auburn, WA. The City of Pasco increases the number of installations in Washington to six.



City of Burlingame, California

The City of Burlingame signed on with CRW in April and will be going live in September. Burlingame is integrating their building, engineering, public works, fire, code enforcement, and recycling management departments into Trakit.



Village of Bourbonnais, Illinois

The Village of Bourbonnais, Illinois signed on with CRW in April and has a target go live for July. The Village of Bourbonnais found Trakit to be user-friendly and a good fit for the size of their agency.



City of Dana Point, California

The City of Dana Point has recently selected and approved CRW to implement Trakit for their agency. After visiting Escondido, CA and Orange, CA, Dana Point was impressed at how those agencies have benefited using Trakit.



City of San Clemente, California

The City of San Clemente was attracted to Trakit's customizable report capabilities and cost compared to other firms. San Clemente will go live at the beginning of August.



Bay County, Florida

Bay County, which has a targeted go live date for November, decided on Trakit for its user friendly design and ability to integrate departments.



City of Deltona, Florida

With the installation of The City of Deltona in April and the signing of Bay County in June, the number of our Florida clients grows to eight.

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Trakit Tips and Features

CRW Associates continuously provides software enhancements and improved features to active Trakit customers at no additional charge. The following highlights a few of the latest enhancements to the Trakit system.

Deposits

Trakit now supports the use of paid deposits to pay fees. Once a deposit is collected, it can be used to automatically pay fees as they are assessed.

A typical scenario:

1. A deposit is paid on the permit or project.
2. Fees are added to the permit or project, drawing the available deposit balance down.
3. Once the project is completed, either:
The deposit exceeded the fees and the applicant receives a refund, or the deposit was insufficient and the applicant pays the difference.

When a deposit is "drawn down" by a fee being assessed, there are two things that happen from an accounting perspective:

- The account number of the fee receives the amount of the fee.
- The account number of the deposit is reduced by the amount of the fee.

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City of Englewood, Colorado

The City of Englewood signed with CRW in October 2004 and went live early this year. Englewood had a smooth implementation and are very impressed with the overall functions of Trakit.

**For a completes list of CRW clients please click the link below:
[Client List](#)**

TimeTrak

The deposit function also supports charges based on TimeTrak entries. If the agency utilizes TimeTrak for charging customers based on time and labor, you may use this function with the deposit function in order to draw down the deposit as enteries are made in TimeTrak.

This new feature is currently available. Please click on the "release notes" link below for further details.

[Release Notes](#)

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Upcoming Tradeshows

We look forward to seeing you at any of these upcoming shows. _

Florida League of Cities

Orlando, Florida

August 18 - August 19

California Association of Code Enforcement

Anaheim, California

October 4 - October 7

FAPA

St. Petersburg, Florida

September 7 - September 10

League of California Cities

San Francisco, California

October 6 - October 7

Illinois Municipal League

Chicago, Illinois

September 23 - September 24

Texas Municipal League

Grapevine, Texas

October 26 - October 28

International Code Council

Detroit, Michigan

September 25 - September 26

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CRW Releases Corporate Video

Now Available: An introductory video highlighting the Products and Solutions provided by CRW Associates

The video, directed by [Kelley Productions International](#), was recorded in April and released in May of 2005 and features many of our own employees and valued clients.

We would like to thank everyone who helped with this project including our clients from the [City of Escondido](#), the [City of Coronado](#). and the [Villages of Sumter County](#).

To view the video online please click the link below:

[CRW Associates: An Introduction to Trakit](#)

If you would like a copy of the DVD please send an email to:

[Suzanne Oakland](#)

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