

Newsletter - December 2005

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CRW Welcomes Our Newest Clients

We are pleased to announce the following clients who have "gone live" and/or signed with CRW Associates over the last six months



City of Pasco, WA

The City of Pasco, Washington recently began live permit processing with Trakit. Pasco selected Trakit due to it's "ease of use", and was impressed at the support CRW has given to Auburn, WA for the past six years. The City of Pasco increases the number of installations in Washington to six.



Bay County, FL

We completed our implementation at Bay County and they have begun live operation as of December 1. The County chose Trakit for its user friendly design and ability to integrate departments.



City of Lompoc, CA

After seeing Trakit in action at it's neighbor, the City of Santa Maria, the City of Lompoc decided that the "ease of use" and comprehensive functions of Trakit would benefit their own Community Development departments. The City plans to go live in March 2006.



City of Dana Point, CA

The City of Dana Point was impressed with how the cities of Escondido, San Clemente and Orange were benefiting from the efficiencies of Trakit and decided to implement Trakit last July. They will be live by February 2006.



City of El Cerrito, CA

The City of El Cerrito selected Trakit to replace their out dated permit tracking system in August of this year. Implementation and training is underway and the city plans to go live in January of 2006.



Klamath County, OR

In January 2005, Klamath County began the search for a system to track building inspections, permits, code enforcement activity, planning, and mapping services. After a thorough investigation, the County selected CRW Associates as the most appropriate vendor to implement the system. They expect to "go-live" by March.

***Happy Holidays
from the staff at CRW***

*All of us at CRW want to wish you
a very Happy Holiday season.*



City of Daytona Beach, FL

The City of Daytona Beach selected CRW Associates to implement Trakit with a scheduled go live in February 2006. The efficiency of tracking Occupational Licensing by Trakit impressed the City of Daytona Beach. The City of Daytona Beach was also impressed by how Trakit performed at their neighbor, the City of Deltona.



Glenn County, CA

In July of this year, The County of Glenn selected CRW Associates to implement Trakit as the solution for permit tracking and management in their Planning & Public Works departments. They plan to be live with the system in January of 2006. Glenn County joins these other counties: Mendocino, Tehama, Yuba, Tuolumne, and Merced as a client of CRW Associates.

[Clear Creek County, CO](#)

City of Littleton City of Littleton, CO

The City of Littleton will be live with Trakit this January. Trakit was selected as the best solution for the City based on a number of factors including: value, degree of customization, and CRW's history in customer service.



We are excited to announce our newest addition, Clear Creek County of Colorado. Clear Creek signed with CRW Associates this December and we look forward to another long lasting relationship with another great client.

For a complete list of CRW clients please click the link below:

[Client List](#)

A Special Thanks to our Loyal Customers

We're thankful for our terrific clients and their staffs, some of whom we've been working with for more than thirteen years! We look forward to a lasting partnership with those of you who we got to know for the first time this year. We hope that the service we provide is helpful to both you and to your citizens and that our relationship with your agency continues for years to come.

Here's a list of some of our oldest clients:

Celebrating 5 Years or More

- Auburn, WA
- Beaverton, OR
- Belmont, CA
- Cayman Islands
- Central Point, OR
- Denton, TX
- Escondido, CA
- Everett, WA
- Fort Worth, TX
- Frisco, TX
- Gila County, AZ
- Greenville, TX
- Hemet, CA
- Mendocino County, CA
- Mercer Island, WA
- Pinole, CA
- Piedmont, CA
- Prescott, AZ

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..and 10 Years or More!

- American Canyon, CA
- Coronado, CA
- Blythe, CA
- Gardena, CA
- Hanford, CA
- Marana, AZ
- Milbrae, CA
- Payson, AZ
- Reedley, CA
- San Bruno, CA
- St. Helena
- Tehama County, CA

New Associates Join CRW

Elizabeth Browne

Elizabeth comes to CRW Associates with a degree in education from Biola University and years of training experience. Her professional history includes services for a wide variety of audiences, performing staff development and employee management training on the individual and corporate level. Elizabeth's diverse training background adds value to the quality of the training services provided by CRW Associates.

Robert Budzynowski

Robert joined CRW this November adding another valuable member to our Software Development team. Robert possesses over 10 years of experience in software programming and graphical user-interface design including expertise in Visual Basic, .NET, SQL, web site design, and

New eTraining Tools Available to Clients

James Williamson

James brings to CRW an extensive background in training with over 10 years in both classroom and internet based training. Prior to coming to CRW, he worked as a contractor with the U.S Customs Service's, IT department, where he was instrumental in designing and developing an eLearning program for their internally developed applications. James is a veteran, having served over 20 years in the U.S. Air Force.

In 2006, the following associates will be celebrating more than 5 years with CRW:

- **Vance Bradshaw - 6 Years**
- **Scott Talbert - 7 Years**
- **Casey Butler - 7 Years**
- **Melvin Hui - 8 Years**

Our training team has been working on a library of short narrated tutorial videos to guide you through specific

